WHISTLER COMMUNITY SERVICES SOCIETY

Job description

Job Summary: Temporary Contract for Full-time Re-Build-It Centre Ambassador

Whistler Community Services Society (WCSS) provides inclusive support and is an advocate to create and build a healthy community. We value a workplace that celebrates ours differences; we welcome applications from ALL qualified applicants, Black, Indigenous, People of Colour, and people of all sexual orientations, those with diverse abilities, and from all social strata.

The Re-Build-It Centre thrift store is a vital part of WCSS and the greater community by largely supporting all social services through a circular economy model and waste diversion program. The Re-Build It Centre Ambassador role includes receiving, sorting, and selling of donations to generate funds to support WCSS community programs, facilitate circular economy, and divert waste from landfill. The Re Build It Centre Ambassador must be aware that they are a representative of WCSS and our organizations values.

What you will be doing:

- Serving customers and donors by fostering relationships, building customer confidence, and providing accurate information regarding the Re Build It Centre and other WCSS Programs.
- Establishing respectful, yet personalized rapport with customers; by phone or in person
- Handling customer complaints, returns and exchanges in a friendly and courteous manner.
- Be prepared to help our customers and donors with a variety of questions and requests.
- Sorting and processing donated community goods.
- Responsible for ringing up sales, and cash counts at beginning and end of day.
- Driving our recycling truck to pick up donations and move inventory
- Managing the operations of Whistler Tool Lending Library

What we are looking for:

- Ability to demonstrate our core values: Trust, Respect, Inclusion, Advocacy, Collaboration
- Passion and knowledge for Waste Diversion
- Previous retail sales experience and cash handling is an asset.
- Experience working in an outdoor and/or retail setting is an asset.
- Conflict resolution skills an asset
- Self-motivated and able to work in a busy and fast paced work setting.
- Positive, enthusiastic attitude towards customers, donors, and team members
- High attention to detail
- Must be available to work weekends.
- Required to complete a satisfactory criminal record check and drivers abstract
- Mechanically inclined.

Working and Physical conditions:

This position may require standing for long periods of time. This position will be required to lift and move donations that can weigh approximately 50 lbs.

Wage: $26.90 - $28.00 depending on experience