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**WHISTLER COMMUNITY SERVICES SOCIETY**  
**Extreme Weather Centre Support Worker - Overnight**

**WCSS MISSION STATEMENT:** To support and advocate for a healthy community

**WCSS VALUE:** Advocacy, Respect, Collaboration, Inclusion, Trust

**JOB STATUS:** Casual, on-call

**Rate of pay:** \$24-\$28/hour

**REPORTS TO:** WCSS Outreach Program Manager

**HOURS/WEEK:** Subject to change based on activation of Centre

Hours of Operation for Extreme Weather Centre: 7pm-9am

Evening Shift: 5pm-11:30pm (6.5 hours)

Overnight Shift: 11pm-9am (10 hours)

Security: 11pm-9am (10 hours)

**SPECIAL REQUIREMENTS:** Vulnerable Sector Check Completed Upon Initial Hiring Process, First Aid and CPR certificate, Vehicle or reliable transportation option required

**OVERVIEW:**

- As an Extreme Weather Centre Overnight Support Worker, you will support in the operations of the Extreme Weather Centre in Whistler which provides community members with safe temporary housing at no cost for those at risk of homelessness in cases of adverse weather which causes unsafe conditions. Adverse weather includes a combination of seasonally unusual temperature, wind chill, snow fall, rainfall, wind, air quality advisories.
- You will use your own emotional intelligence to connect with and provide confidential support to individuals of all ages and families from diverse backgrounds accessing the center.
- You will respond to any emergency that may arise overnight at the Extreme Weather Center by connecting with the appropriate support such as first responders or security personnel

**DUTIES AND RESPONSIBILITIES:**

- Ensure safety of all guests staying at the Extreme Weather Center
- Interacting with guests in a meaningful, trauma and culturally informed manner





- Provide advocacy for clients and support for clients around harm reduction
- Offer any necessary food items needed to guests
- Crisis intervention and de-escalating potential violent or unsafe situations
- Providing First Aid and administering Naloxone as needed
- Minor cleaning and maintaining tidiness of space including being to lift a minimum of 50 lbs and standing for long periods of time
- Ensure all guests are adhering to applicable COVID1-19 protocols and safety plan
- Ensure checklist is complete prior to opening
- Check that all supplies based on checklist are stocked and contact WCSS if supplies need replenishing
- Continued communication with WCSS Outreach team as needed to support collaborative care
- Check in with next scheduled Extreme Weather Centre staff and provide them with any important and relevant information while maintaining guest confidentiality

#### **YOUR EXPERIENCE CAN INCLUDE:**

- Experience in a weather center or overnight supervision setting
- Lived experience in homelessness or being at risk of homelessness and an understanding of the associated challenges
- Mental Health First Aid, Safe Talk & Assist Training and Cultural Competency are an asset
- Has knowledge or willing to gain knowledge on community mental health resources and how to make appropriate referrals
- Completion of a college or university program in social work, psychology or other social service would be considered an asset
- Commitment to anti-racism and anti-oppression training
- Completion of WCSS Peer Educator program or equivalent experience
- Completion of Food Safe Certificate or willingness to acquire one

#### **PERSONAL ATTRIBUTES AND KEY SKILLS:**

- Ability to stay awake overnight to provide supervision and respond to guest needs
- Strong organizational and administrative skills
- Sound self-care strategies with professional boundaries





WHISTLER  
**COMMUNITY SERVICES**  
— SOCIETY —

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[mywcss.org](http://mywcss.org)

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- Possess social and cultural awareness and sensitivity
  - Allyship to marginalized communities and committed to anti-racism framework
  - A flexible, self-motivated team player with resiliency and adaptability

