

Volunteer Income Tax Program
 Food Skills and Nutrition Program
 Concussion Support
 PLAY-Program and Leisure Assistance for You
 Refundables Recycling
 Harm Reduction
 Physiotherapy Program
 Pregnancy and Infant Loss
Outreach Services
 Hot Lunch Program
 Peer Educator
 Kids on the Move
 Parenting Outreach
 Whistler Navigator
 Tool Lending Library
 Healthy Choices
Food Bank
 Access to Justice
 Community Fridge
 Campfund
 Finding the Balance Yoga
 Re-Use-It Centre
 WCSS
 Birth, Baby and Beyond
 Parent-Infant Drop In
 Prenatal Support
 Emergency Assistance
 School Lunch Program
 Holiday Hamper
 Activate & Connect
 Connect Whistler Week
 Connections Program
 Re-Build-It Centre
 Alphet Soup - LGBTQ+

Annual Report

2022



WHISTLER
COMMUNITY SERVICES
 SOCIETY

Chair Report

It has been with intention that the Whistler Community Services Society (WCSS) has once again served our community in record numbers this year while undertaking long term planning to ensure we will continue to be a cornerstone of support within the Sea-to-Sky corridor for years to come.

Operationally, this intention has been manifested in collaborative work to formalize the business and operational plans which ensure there is forethought for responsive actions in the here and now, to meet the needs of those whom the organization serves, whilst ensuring that the funding and resources are available for tomorrow.

As a board of directors, the intention to understand and collaboratively explore the realities of serving the community has been, and will remain, front and center of our work. We work towards this through stakeholder, client, and staff engagement as part of the strategic planning process. Additionally, we engage in joint meetings with staff on the challenges with housing, cost of living, and other social support initiatives. We also work towards actively leading the evolution of Justice, Equity, Diversity, and Inclusion in our community through conversations and learning led by members of our organization with lived experience. Through these conversations and deepening connections, our governance and oversight have been performed, and autonomy nurtured. The board of directors continues to strive to support the team as they change for the better, significantly and irrevocably the lives of those served.

On behalf of the board of directors, thank you to the team at WCSS who take action, the volunteers that show up, the donors who support, the stakeholders who advocate and the community that is served.

Alistair Cray

Chair

"I volunteer at WCSS for the feeling you are doing something to help, in even a small way, the people who need it mostso rewarding."

- WCSS Volunteer

Leadership Report

The word community is a broad term used to define groups of people, whether they are stakeholders, donors, volunteers, or citizen groups. Community engagement is the process of working collectively with these groups of people to bring about environmental and behavioral changes that will improve the health of the community.

At Whistler Community Services Society (WCSS) we continue to strengthen our relationships with a multi sector approach; so, everyone can be part of the solution. We ALL care about the health and wellbeing of Whistler and bring different perspectives to the table. This is crucial for an equitable and robust renewal for everyone. At WCSS we mobilize mental health resources and food security initiatives to influence systems, change relationships and lead the conversation in addressing upstream causes of systemic issues that negatively affect our community. We continue to engage different sectors of the community to achieve long-term sustainable outcomes while fostering a feeling of safety and belonging in everything we do. TOGETHER we secured Whistler's first emergency weather shelter, launched a digital platform for our stores, continued to build on our emergency housing platform, and advocated effectively for holistic and wraparound health care.

We recognize that our service delivery from all aspects of this organization comes from the strength of our team, the people who are passionate about their work. Our leadership team values the input of all members of the team and in turn aims to provide learning opportunities, not just in work related fields, but also on social evolution. We achieve this by making time and space for talking circles, anti-racism and equality discussions and training, and meaningful check-ins; always with a non-judgemental, and curious approach

Our measured responses reflect the shift in the importance of safety and sustainability which has been heightened in the past few years. We create stability at WCSS by continually looking for ways to innovate and provide programming in meaningful and impactful ways that reflect the needs and voices of our community. First Nation peoples continue to teach us that we need to make choices today that will positively impact the planet and our people tomorrow.

Jackie Dickinson
Executive Director

Lori Pyne
Operations Manager



On average every day we...



Serve **16 clients** through Outreach Services

Process **374 sales** in the Re-Use-It and Re-Build-It stores

Collect **5030 bottles** through our recycling program



Support **26 people** through the Food Bank

Deliver food to **4 households** that cannot travel to the food bank (isolation, no transit, etc)

Provide **470 snacks to children** in all 5 Whistler schools

Recover **138kg of food** from grocery stores and food services for use in the food bank

You Talk. We Listen.

Outreach Services Available
day through Saturday 9am to 4:30 pm

Call WCSS Office at
604.932.0113

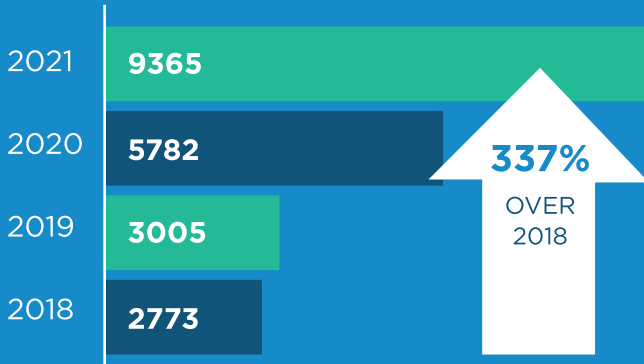


WHISTLER COMMUNITY SERVICES SOCIETY





Visits to the Food Bank



Number of Children Served

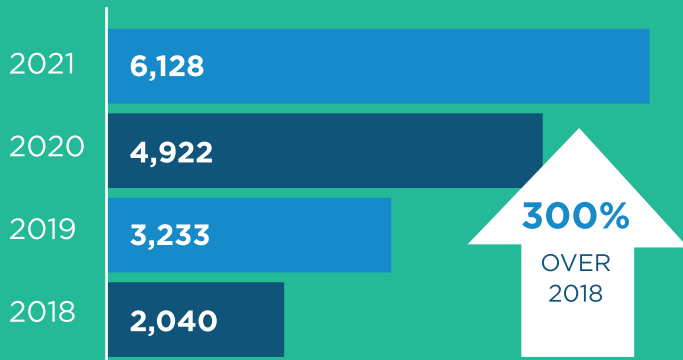
At the Whistler Food Bank



Over half of Food Bank community members

Outreach Services

NUMBER OF VISITS AT ONE-ON-ONE OR GROUP SESSIONS FOR MENTAL AND EMOTIONAL WELLBEING AND PEER SUPPORT



Waste Diversion from Social Enterprises

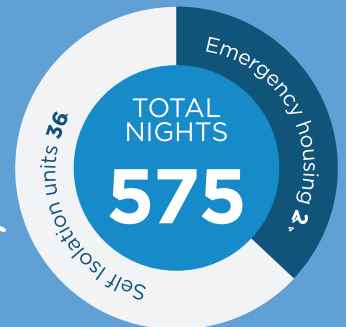
A social enterprise is a business that seeks to maximize profits while maximizing benefits to society and the environment, and the profits are principally used to fund social programs. (ReUse it and ReBuildit.)

453 654 kg

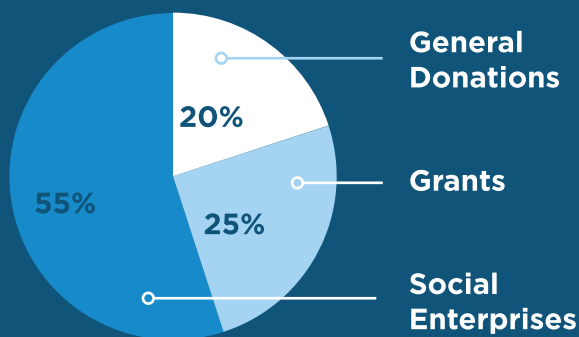
DIVERTED IN 2021

Emergency Housing

(COVID-19 Isolation, fleeing violence, other emergency housing, but not extreme weather.)



Monetary Donations



NEW Extreme Weather Centre

+ 70 VISITS TO THE WARMING SPACE DURING THE DAY

These are new WCSS programs support homelessness, those or risk of homeless and housing first initiatives.